

Thomas J. Stribling

Executive Director -

Labor Relations

Verizon Corporate Services 13101 Columbia Pike

Silver Spring, MD 20904 Office: 301-236-7917 Cell: 703-927-0970

E-mail: thomas.j.stribling@verizon.com

June 25, 2020

Mr. Mike Davis Administrative Director CWA District 2-13 230 S. Broad Street, Floor 19 Philadelphia, PA 19102

Re: COVID-19 Home Garaging - Second Renewal

Dear Mike,

As a result of the current COVID-19 outbreak, through September 30, 2020 certain Associates designated by management by title, location and work group shall home garage their Company-provided vehicle. The wages, benefits and other terms and conditions of employment of each Associate designated to home garage will continue to be governed by the applicable collective bargaining agreement.

Each Associate designated to home garage will begin their work tour when they dispatch from their home and will end their work tour when they close the last job of the day from their home. While home garaging, the Associate must comply with all Company rules and policies.

This agreement is without prejudice or precedent to any position that any party to this agreement may wish to take in any other proceeding involving any matter. This agreement, and the underlying facts related to this agreement, shall not be cited by any party in any proceeding in any forum including, but not limited to, any arbitration or matter before any federal, state or local court or administrative agency, involving any matter, except as necessary to enforce the terms of this agreement.

Please indicate your agreement with the above by signing a copy of this letter where indicated and returning it to me.

Very truly yours,

Thomas J Stribling

Executive Director - Labor Relations

Agreed for the Union:

Date:

06/26/2020



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Mr. Mike Davis Administrative Director CWA District 2-13 230 S. Broad Street, Floor 19 Philadelphia, PA 19102

Re: COVID-19 Home Garaging – VCS – Second Renewal

Dear Mike,

As a result of the current COVID-19 outbreak, through September 30, 2020 Verizon Connected Solutions (VCS) technicians who are eligible to home garage will begin their work tour when they dispatch from their home and will end their work tour when they close the last job of the day from their home.

This agreement is without prejudice or precedent to any position that any party to this agreement may wish to take in any other proceeding involving any matter. This agreement, and the underlying facts related to this agreement, shall not be cited by any party in any proceeding in any forum including, but not limited to, any arbitration or matter before any federal, state or local court or administrative agency, involving any matter, except as necessary to enforce the terms of this agreement.

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Mr. Mike Davis Administrative Director CWA District 2-13 230 S. Broad Street, Floor 19 Philadelphia, PA 19102

Re: COVID-19 Work At Home – Second Renewal

Dear Mike,

As a result of the current COVID-19 outbreak, through September 30, 2020 certain eligible associates shall be entitled to work at home on a voluntary basis. Management will determine how many associates are eligible to work at home by title, location and work group, and associates in the eligible title, location and work group will volunteer to work at home. If there are more volunteers in a particular title, location and work group than management determines are eligible to work at home, volunteers will be selected by seniority. Every accepted volunteer's wages, benefits and other terms and conditions of employment will continue to be governed by the applicable collective bargaining agreement.

Accepted volunteers will be responsible for installing and maintaining all Company property provided to them in order to perform work at home. While working at home, it is the accepted volunteer's responsibility to comply with all Company rules and policies. For example, all accepted volunteers must use all Company property in accordance with Company rules and policies and protect Company and customer proprietary information in accordance with such rules and policies. Management retains the discretion to terminate an accepted volunteer's temporary work at home arrangement if an accepted volunteer fails to abide by the Company's work rules or policies. If any accepted volunteer comes to their normal reporting location during their temporary work at home arrangement (and he/she can only do so with approval), no payment for mileage or travel time will be made.

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Executive Director Labor Relations



Upon written notice to the Company, an associate may withdraw from work-at-home. If an associate does so, he/she will only be eligible to subsequently re-elect work-from-home at the Company's discretion. The Company will honor an associate's notice to withdraw from work-at-home as soon as practical (generally within 14 days but no more than 30 days). In the interim, the associate will continue to work at home.

This agreement is without prejudice or precedent to any position that any party to this agreement may wish to take in any other proceeding involving any matter. This agreement, and the underlying facts related to this agreement, shall not be cited by any party in any proceeding in any forum including, but not limited to, any arbitration or matter before any federal, state or local court or administrative agency, involving any matter, except as necessary to enforce the terms of this agreement.

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June 25, 2020

Mr. Mike Davis Administrative Director CWA District 2-13 230 S. Broad Street, Floor 19 Philadelphia, PA 19102

Re: COVID-19 Work At Home

Dear Mike,

As discussed, with respect to associates working from home under our COVID19 Work At Home agreement, the parties agree that wherever bargaining unit agreements specify "face to face" feedback such feedback will take place electronically.

Please indicate your agreement with the above by signing a copy of this letter where indicated and returning it to me.

Very truly yours,

Thomas J Stribling

Executive Director - Labor Relations

Agreed for the Union:

Date:

06/26/2020