



**COMMUNICATIONS WORKERS OF AMERICA, AFL-CIO**

LOCAL 2336-DISTRICT 2-13

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July 25, 2023

Attention All Verizon CWA Members:

We are pleased to share with you the latest classes fully covered under our CWA negotiated VZTAP program. This Fall, UMass Global, will be offering their extremely successful and popular Cisco CCNA Training Program to all members working for Verizon. To give you an idea on how successful this program has been, over the past four years alone more than 250 CWA members around the Country have taken and passed the CCNA Certification exam through UMass Global.

This four-course Cisco CCNA Certification Program is worth a total of 8.0 credits which may be applied towards a degree. Each course runs for three weeks (each week Monday, Tuesday, Wednesday & Thursday) for approximately 2 hours and 15 minutes per night. There will be a two-to-three-week intermission between each of the four courses in the program and after completing all four courses, you will be prepared to take the Cisco CCNA Certification exam.

The start date for the first class is Monday, September 18th and you will have two sessions to choose from. Session 1- 5:15pm-7:30pm (EST) or Session 2- 7:45pm-10:00pm (EST). Once enrolled you are welcome to attend either of the two daily scheduled sessions. The classes will be held LIVE ONLINE using Adobe Connect Pro, the leading virtual classroom product on the market. With their LIVE ONLINE training format, you will receive the same high-quality training as you would find in a traditional classroom setting from the comfort of your home. Also, in case you miss a session, all classes will be recorded and can be watched at your convenience.

If you are interested in enhancing your skills, securing your career and preparing yourself for advancement in our rapidly changing industry, please refer to the enclosed flyer. You'll find a QR code to an online registration form and more detailed information on the classes.

CWA works hard to secure benefits like VZTAP for our members and we encourage you to take full advantage of this opportunity.

In Unity,

Melissa Smith-Kupihea

President

CWA Local 2336